



## Welcomes guests and athletes of Cascadia Masters Regatta

Thank you for choosing us. Your business is greatly appreciated and we look forward to welcoming your group.

[Click here to reserve your room now!](#)

Once the link is clicked, the block code will already pre-populate on the reservation screen. From there please input the Arrival date as : July 14th, 2017 and Departure Date: July 16th, 2017 and select "Check Availability"\*\*\*Please refer to room release date and cancellation policy bottom of this email.

### Hotel Amenities:

- Complimentary Express Start Breakfast.
- Free Wireless High Speed Internet.
- Complimentary 24 Hour Airport Shuttle.
- Indoor Pool and Hot Tub,
- Fitness and Business Centre.
- Complimentary Parking.

We are conveniently located inside the Riverport Entertainment Complex. Walking distance to Richmond Ice Rink, Watermania, Cineplex, Stanley's Bar & Grill, The Old Sp Factory, Subway and The Big Brew Pub.

### Methods of Reservation

Book online by clicking on this special designated online reservation link:

[Click here to reserve your room now!](#)

Once the link is clicked, the block code will already pre-populate on the reservation screen. From there please input the

**Arrival date as : July 14th, 2017 and**

**Departure Date: July 16th, 2017 and**

**select "Check Availability"**

Call our guest services directly at [\(1\) 604-241-1830](tel:16042411830) or Toll Free at

[\(1\) 855-604-1830](tel:18556041830). Email: [reservations@hierichmond.com](mailto:reservations@hierichmond.com)

Quote the block name: **Cascadia Masters Regatta**

**All rooms provided in this group block are to**

**be reserved on a first come first serve basis**

**\*\*Room Release Date: May 31st, 2017**

Reservations received after this date will be provided based on availability and at the best available rate.

Check-In Time 3:00 pm

Check-Out Time 11:00 am

## Cancellation Policy

### CANCELLATION POLICY ENTIRE GROUP BLOCK

Cancellation of the entire group after May 31st, 2017 will also be subject to a **non-refundable cancellation fee** of one night's room and tax.

#### CANCELLATION OF AN ENTIRE GUEST ROOM RESERVATION INSIDE A GROUP BLOCK

- Cancellation of an entire reservation for any individual guest room(s) inside of a group block can be cancelled up to 72 hours prior to arrival date at no charge.
- Cancellation of an entire reservation for any individual guest room(s) inside of a group block inside of 72 hours will be subject to a **charge of one night room and tax.**
  - **Early departures will be subject to half day's rate.**
- **No-Show Charges** will be applied to any guest that does not arrive on the reservation date for any reason and for any guest room inside of the block.
- The current online cancellation policy when booking by using the special online link is not applicable at anytime for reservations made in the group block.

For any questions please contact Ella Martinez at [604-248-8201](tel:604-248-8201) or email at [emartinez@hierichmond.com](mailto:emartinez@hierichmond.com)